THE MANOR HOUSE

WHICKHAM

HADRIAN
HEALTHCARE
GROUP

WELCOME TO HADRIAN HEALTHCARE

As owner and Chairman of Hadrian Healthcare Group, I am extremely proud of the reputation we have gained for being one of the UK's premier providers of elderly care.

Our homes provide a very special level of accommodation and care for our clients and I am delighted to offer this at our wonderful home in Whickham.

We are in the heart of the vibrant and bustling community of Whickham. Nearby there are shops including a post office, a health centre, a community centre and local travel connections.

Each of our homes is designed and furnished with great care to provide our residents with an exceptional standard of quality living.

Our emphasis is very much on encouraging our residents to enjoy an independent lifestyle whilst always respecting the dignity and choice of every individual.

Developing and nurturing a highly trained and committed care team is our highest priority as we aim to provide a very compassionate level of support and friendship to every one of our residents.

We look forward to seeing you at The Manor House Whickham in the near future. I promise you will be impressed.

Ian Watson, Chairman
Hadrian Healthcare Group

MANOR HOUSE LIVING

We believe that living with us should be a home-from-home experience.

Whether you're seeking to move in, stay for a while or just need a little help for a short time, we are dedicated to your personal needs in an environment which is friendly, relaxed and happy.

The Manor House Whickham provides exceptional facilities within a beautiful location.

Our care suites have a superior sized living space with private en-suite bathrooms. Some also have bay windows and their own front doors.

As well as beautiful interior furnishings, our landscaped gardens are maintained to an award winning standard.

These provide tranquil areas and bursts of colour which can be enjoyed whatever the season - perfect for strolling through, sitting out on a warm day or viewing from the comfort of a cosy armchair.

INDIVIDUAL CARE TO SUIT YOUR NEEDS

We are committed to ensuring that every one of our residents is provided with the highest level of compassionate and quality care.

In order to do this we work closely with residents and their families, and with appropriate health professionals.

Residential Care

Each of our residents enjoys luxurious private accommodation within small living groups specifically designed for them to maintain their independence, whilst having the comfort of knowing that 24-hour care is available and at hand whenever it is needed.

Respite Care

Respite Care is helpful for individuals who need a short break away from their home.

Alternatively, they may be uncertain about moving into a care home permanently or require convalescence following hospital treatment.

We will always seek to accommodate these needs and be as flexible as possible.

SPECIALIST CARE WITH DIGNITY

We recognise the special needs of our residents living with dementia and other memory impairments.

Our staff are trained to help manage the unique needs of our residents living with dementia. We always ensure our care delivery remains individual and compassionate to maintain the quality of life and dignity of all our residents.

Our specialist Chesters accommodation has also been specifically designed to provide luxurious surroundings that are homely, safe and stimulating.

We also offer Respite Care within Chesters for those who might need a little bit of short term extra care or are perhaps uncertain about living with us and would like to stay with us for a while.

FIVE STAR LIFESTYLE

Live life to the full at The Manor House Whickham.

There are a wide range of social events to choose from to ensure that we meet the tastes of everyone. As well as interesting talks, art, poetry, music or trips to many of the local places of interest, we always try to help with particular hobbies and perhaps even assist our residents to achieve those special 'dream come true' moments.

Our lifestyle co-ordinator liaises closely with every resident to get to know them and ensure they continue to get the best out of life. Together with our resident liasion manager, they help residents to plan which of our many activities to enjoy and make the most of all the social events on offer.

Having time for privacy is an important part of daily life. At The Manor House Whickham, each resident has access to internet facilities and free WiFi.

Video calls are a part of so many of our lives today and having the opportunity to keep in touch with relatives and friends in this way is always a good thing. For those who 'surf the net', this can also be enjoyed.

There's a lot more to enjoy at The Manor House Whickham in the pages which follow.

LUXURY LIVING TO A TEA

A wide range of dining options are available offering a varied selection of delicious food for all to enjoy.

Our relaxing bar and cafe are the perfect location for a cuppa and catch up with friends and a homemade tasty treat. For those days when you just need it, room service and a smile is always available.

Our menus are updated daily and designed to suit all tastes. Every resident is consulted regarding their preferences and our food is of the highest quality and locally sourced.

Our in-house Chef meets with residents to listen to menu suggestions or chat individually regarding any special dietary needs or preferences.

From our fully-stocked bar, residents can enjoy wine with their meals, an after-dinner brandy or just a social drink when catching up with friends.

EXTRA SPECIAL TOUCHES

With everything you need at your fingertips, the amenities and service at The Manor House are second to none.

Village Shop

Our pretty, old-fashioned sweet shop provides a wide range of useful goods, including toiletries, gift cards and sweet treats. In addition, personalised stationery is available, to make it easier for you to tell your friends you've moved to a new home.

Hair and Beauty Salon

Our in-house hair and beauty salon offers the opportunity to look and feel good, with a wide range of beauty treatments available.

Gardens

Our large landscaped gardens include water features, raised planted areas and fantastic views over the valley.

A WELCOME FROM OUR HOME MANAGER

As a registered nurse with over 26 years experience in elderly care, I am very proud of the excellent care and luxury accommodation that The Manor House Whickham offers.

The Manor House Whickham has been designed to be a community within the community, with a full range of facilities of the highest quality.

Everything we do is to ensure that our residents enjoy living with us and have a great quality of life. Our aim is for each resident to feel independent and fulfilled.

Our accommodation standards and features are superior in so many ways but, most importantly, I believe we have built a team to deliver a very special and unique standard of individualised care and support to any client who chooses to make The Manor House Whickham their new home.

I know only too well that considering a move to a new home can be difficult and emotional for everyone. I am always available to support clients and their families with this process - when the time is right, we'll be here to help.

If you would like to know more about The Manor House Whickham, please feel free to contact me.

We look forward to welcoming you to our lovely Home.

Jane Marie Tworkowski
Home Manager

Email
jane.tworkowski@hhcare.co.uk

Telephone
0191 496 0111

Ask about our transfer at ease package

We make all of the arrangements and offer a cost and trouble free package for anyone transferring from another care facility.

The Manor House
Whickham

For more information or to register your interest go to our website at www.hadrianhealthcare.co.uk or call 0191 496 0111.

Banktop,
Whickham,
Newcastle upon Tyne,
NE16 4AT

Edition January 2023
Registered with the Care Quality Commission. Photography © Kristen McCluskie www.kristenmccluskie.com.